



The Roots N Blues N BBQ Festival

September 29 - October 1, 2017

Presented by StorageMart® • Stephens Lake Park • Columbia, MO

Volunteer Opportunities

2017 Roots N Blues N BBQ Festival - September 29 to October 1

Learn more about opportunities below:

Accessibility Assistance Team

Duties: Accessibility Team members assist our disabled guests arriving and moving about the festival. Team members assist with the accessible parking area, greeting disabled guests, and helping guests move throughout the festival grounds.

Qualifications
: Team members need to be respectful, helpful and outgoing. Experience working with disabled individuals is a plus.

Schedule: All festival hours beginning approximately 1 hour before gates open.

Art Installment Team

- Duties:** Art installment team members assist in the setup and tear down of the art and lighting displays throughout the festival.
- Qualifications :** Team members need to be able to lift and carry medium to heavy loads, and be willing and able to work on ladders 10-15 above the ground. It is helpful if you can bring your own tools, especially cordless drills.
- Schedule:** Art setup takes place Wed-Thu before the festival, and Friday morning of the festival. Tear down takes place on Sunday evening and the Monday after the festival.
- Minimum age:** 18

Backup Team

- Duties:** The Backup Team is our 'go-to' crew, stationed in the Volunteer Center. You never know what might arise at an event of this caliber, so we need a back-up team to help with spontaneous tasks at hand. Sometimes you might just sit around waiting for an assignment, and other times you'll be on the go your entire shift.
- Qualifications :** Bring a positive attitude, and be willing to do just about anything. Be able to enjoy doing multiple tasks, and be responsible in completing assignments in a timely fashion.
- Schedule:** All festival hours.
- Minimum age:** 18

Bike Corral Team

- Duties:** Our Bike Corral Team makes it easy for guests and volunteers to bike to the festival by providing a safe and secure bike parking area.
- Qualifications :** Friendly and outgoing. Able to move bicycles around.
- Schedule:** All festival hours beginning approximately 1 hour before gates open.

BITS Ambassador Team

Duties: What's a BITS you ask? BITS stands for Blues In The Schools, and is the major program of the Roots N Blues Foundation, the festival related not-for-profit foundation. Our BITS program has been putting music educators into local schools for over 7 years!

BITS Ambassador Team members will be selling raffle tickets for a RNB artist autographed guitar during festival hours.

Qualifications : BITS Ambassador Team members must be experienced handling money, and using iPad based credit card readers. Applicants will need to learn and be able to articulate the BITS message, and be comfortable soliciting festival goers to purchase raffle tickets. A friendly and outgoing demeanor is a must, as you will be our BITS Ambassadors to the festival.

Schedule: All festival hours beginning approximately 1 hour before gates open.

Border Patrol Team

Duties: Like their namesake, Border Patrol volunteers keep our festival safe and secure. The Patrol keeps an eye on the perimeter fences, and may assist at festival entrances.

Border Patrol is unique in that you can bring a lawn chair and sit through most of your shift.

Qualifications : You probably won't have much guest interaction, but if you do you'll need to be cool and calm, and able to politely redirect misguided fans to the proper entrances and exits. You'll also need to be comfortable by yourself for large portions of your shifts. Border patrol members need to be aware of the weather, and dress appropriately for sun, shade and cooler temperatures at night. Lawn chairs are welcome, and flashlights for shifts after dark are a must. Hats and sun screen are recommended if the weather is sunny, and don't forget your water bottle!

Schedule: All festival hours beginning 1 hour before gates open.

Minimum age: 18

Box Office Team

Duties: Our Box Office crew is key to making the festival experience positive right from the start. You'll be stationed at festival entrances scanning tickets, putting wristbands on, answering general questions, and making sure patrons get into the festival quickly and with the least amount of fuss possible. This job is a great way to interact with fans from all over the country.

Qualifications : As the face of the festival, you must be outgoing, friendly, enthusiastic and helpful. You will need to be able to be on your feet your entire shift.

Schedule: All festival hours beginning approximately 1 hour before gates open.

Minimum age: 18

Green Team

Duties: When you have as many people at a festival as we do, you end up with a lot of stuff. Our Green Team members will be responsible for that stuff, emptying recycling and trash barrels throughout the festival grounds, and keeping the festival grounds clean and policed.

Qualifications : Green Team members will be on the go constantly, so be sure you have great mobility. You'll also need to do some light-medium lifting, and not mind getting your hands a little dirty. Wear sturdy walking shoes, and be prepared to be on your feet your entire shift.

Schedule: 9:00 AM – 5:00 PM Saturday and Sunday

Minimum age: 18

Guest Welcome Team

Duties: Our Guest Welcome volunteers are the first point of contact with festival patrons. It will be your job to help with shuttles, hand out festival guides, provide festival information and make all our patrons feel welcome.

Qualifications : You are going to talk to a lot of guests, so you better be outgoing and friendly, with a good grasp of how the festival works and the willingness to share that info with patrons. You'll need to quickly learn the answers to all

the common questions and give out accurate directions. Don't worry, we'll brief you thoroughly before your shift, and provide you with good reference materials. You should also be prepared to be on your feet your entire shift.

Schedule: All festival hours beginning approximately 1 hour before gates open.

Minimum age: 18

Mercantile Team

Duties: Know how to close the sale? Comfortable handling money? The Mercantile Team is tasked with the promotion and sale of festival merchandise. You'll need to learn your inventory quickly, be able to find that one leftover 2XL in lime green in the stack, and help your clients find just the right memento of the weekend.

Qualifications Retail experience is a plus, as is the ability to use a credit card machine. As a salesperson you need to be comfortable talking with strangers, knowledgeable about your stock, and reliable handling cash. Absolute trustworthiness is a must. Some lifting may be required.

Schedule: All festival hours beginning approximately 1.5 hours before gates open.

Minimum age: 18

Runner Support Team

Duties: The Runner Support Team will be working the 1/2 Marathon and 10K runs early Saturday morning, so be sure you are available then (6:00 AM). And since that's a one shift gig, you'll need to join at least one other team. There are a small number of positions needed Thursday and Friday afternoons for packet pickup, so make a note in the comments if you are available then.

Qualifications Primarily the ability to be awake and alert very early Saturday morning!

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Schedule: Thursday and Friday afternoon or early evening, and Saturday morning 6:00 AM to 11:00 AM.

Minimum age: 18

Setup Team

Duties: Somebody has to get the festival ready to rock, and our Setup Team are the ones that do it. You'll get to see the festival grounds go from a quiet park to one of the finest blues festivals in the country. This is mostly a job for Thursday and Friday morning and afternoon, so that availability is a must.

Qualifications : Setup Team members are a hands-on bunch, so you'll need to be able to lift and carry. Experience with electrical cabling is helpful for some members.

Schedule: Thursday and Friday before festival hours, and Sunday night and Monday for breakdown.

Minimum age: 18

Stage Access Team

Duties: Sure, we know, it's blues and roots music. Probably won't be much in the way of mosh pits or stage diving, but you never know. In any case, our Stage Access volunteers aid with stage security, and make sure that the right people are in the right place, and stay there.

Qualifications : The ability to remain calm and unflappable is a must, plus you'll need to be on your feet for your entire shift. It helps if you have security experience here, so let us know if you do in the comments.

Schedule: All festival hours beginning approximately 1 hour before gates open.

Minimum age: 18

Tear Down Team

Duties: The party's over and we all had a great time, but somebody needs to get things boxed up and put away for next year, and that's just the job for our Tear Down Team. The stages, tents and fence have their own specialists, but you'll be handling the smaller stuff, helping us put the park back in order.

Qualifications : This is a Sunday evening job, so make sure you have that availability, plus the ability to lift and carry.

Minimum age: 18

Volunteer Center Team

Duties: Our Volunteer Center is the first stop for all our volunteers during the festival! You'll greet other volunteers checking in for their shifts, and make sure all the paperwork gets signed, wristbands are distributed, etc. The goal is to quickly get the volunteers checked in and on their way!

Other duties include volunteer t-shirt distribution, answering general questions, running errands, keeping the HQ area clean and organized, replenishing supplies, etc.

Qualifications : We need outgoing candidates who are friendly and welcoming to volunteers, and are detail oriented, professional and able to focus on the task at hand. You must exude a positive spirit to help welcome and motivate all volunteers, and be highly organised and able to multitask.

Schedule: All festival hours beginning approximately 1 hours before gates open, plus Thursday evening and Friday morning for early credential pick-up.

Minimum age: 18

Whole Hog Team

Duties: Whole Hog team members will work various jobs in the Whole Hog VIP area. They will keep the area secure, serve food and keep the area clean. Please note the VIPs we are referring to are patrons, not artists.

Qualifications : Successful Whole Hog volunteers are mature, friendly, and comfortable working with VIPs. Some light to medium lifting may be required. Hospitality experience is helpful, so let us know in the comments.

Schedule: Setup on Thursday afternoon and Friday morning. All festival hours beginning approximately 1 hours before gates open.

Minimum age: 18

